

# ConnectWise Backup360™

Different backup solutions meet different backup needs. So, it's not uncommon for MSPs like you to use three or more solutions at once. Covering all your backup needs and managing those solutions are two different stories. Consolidating and acting on insights from otherwise disparate backup tools often leads to unnecessary manual efforts, potential backup failures or gaps, and team fatigue.

## The Challenge

Are you an MSP overwhelmed by the challenges of consolidating and acting on the insights of a diverse set of backup tools?

We understand. Leveraging different backup tools to cover endpoints, SaaS applications, and the cloud are essential to meeting your clients' needs and therefore define a comprehensive data protection practice.

However, managing different backup tools often leads to manual data aggregation and analysis efforts, blind spots related to backup failures, and team fatigue.

## The Solution

ConnectWise Backup360™ is a game-changer for MSPs like you, as it enables you to consolidate and act on insights from otherwise disparate backup tools, providing a comprehensive overview of your clients' backup posture and potential backup failures or gaps.

By harnessing the power of ConnectWise Backup360™, you can unlock the full potential of your diverse backup tools, enabling you to enhance gap detection, streamline alarm response efforts, and continuously optimize your clients' backup posture.

The best part? Gained efficiencies will help you to increase your profit margin and make your business grow.

## Unlock the full potential of your diverse backup tools:

- **Multiple backup solutions—one control plane**  
Experience, at-a-glance visibility into on-prem, cloud, or SaaS workloads.
- **Identify unprotected devices**  
Quickly see all protected devices and determine which devices do not need protection.
- **View all run jobs**  
Tailor views based on need, including status and seven-day run history, to identify trends and actions.
- **Track disaster recovery readiness**  
Identify backups that need attention, seeing where verification has failed, and recovery is at risk.
- **Manage all backup alerts**  
See alerts across all your backup vendor solutions to define work items and resolve issues more quickly.
- **Add multiple vendor integrations**  
Add any or all supported backup vendors. The list is constantly growing and consists of market-leading solutions.
- **Discover the first true MSP platform**  
ConnectWise Backup360 is built on ConnectWise Asio®, giving you never-before-seen automations and scalability.

# Take your data protection practice to new heights

## Your Benefits



### 360 view of all backups

Managing all your backup solutions in one place gives you a holistic, clear view of backup health.



### Clear, actionable insights

Your data works together to give you timely and meaningful insights in one place.



### Gap and failure visibility

Understand backup effectiveness and weaknesses to provide more resilience and value for customers.



### Streamlined operations

More efficiencies create time-savings that help your team minimize time-to-fix and maximize customer satisfaction.



### Improved backup posture

Providing a comprehensive overview to each clients' backup posture helps you highlight risks and fixes that show more value.



### Faster alert response

Your backup insights aren't siloed, so you can quickly see insights and respond faster.

## How ConnectWise Backup360\*™ works



## ConnectWise Backup360™ supported data protection applications

Explore the full catalog of supported third-party data protection tools on the [ConnectWise website](https://connectwise.com)