

# ConnectWise Sidekick for Security

In cybersecurity, timely discovery and response can mean the difference between a minor incident and a major data breach. The shortage of cybersecurity talent and expertise, combined with complex and diverse toolsets, as well as an ever-expanding attack surface, can be overwhelming. Does this sound familiar? Meet your AI-based companion designed to tackle these challenges and help you manage security-related tasks – ConnectWise Sidekick™ for Security.

## The Challenge

Are you an MSP overwhelmed by the challenges of keeping your clients' environments secure?

We understand. Security threats are constantly evolving, and in-house expertise can be tough to find. Managing multiple security tools and ensuring proactive threat detection across your client base is a time-consuming nightmare. That's why ConnectWise equips you with an AI-based companion that helps you quickly generate executive reports on your or your customers' overall security posture, identify high-priority security areas to focus on, and more.

## ConnectWise Sidekick for Security to the Rescue

Originally available across ConnectWise's [Business Management](#) and [Unified Monitoring and Management](#) solutions portfolio, ConnectWise Sidekick delivers millions of AI-powered predictions daily across these suites of solutions. The goal is to make every role in your organization more efficient, from technicians to service managers, sales and marketing teams, and owners. Areas to focus on, and more.

With the introduction of ConnectWise Sidekick for Security, you can now benefit from the following capabilities:

- **Improve Security Posture Visibility**  
Query for alert or ticket volume across endpoints, vulnerabilities, SaaS applications, managed detection and response, backup, security awareness training, and email.
- **Gain Security Ticket Assistance**  
Rapidly resolve security tickets with summarization, language translation, assisted resolution, and response generation capabilities.
- **Simplify Response Action**  
Use natural language to find vulnerabilities to patch or alerts to remediate by isolating user.

ConnectWise Sidekick for Security is a game-changer, offering advanced AI-driven capabilities that help you defend against threats with greater efficiency and confidence. It is available as an add-on to ConnectWise Security Essentials and ConnectWise Security Pro.

## Your Benefits



### Resource Efficiency

By automating routine security tasks, our AI-based companion frees up your security practitioners to focus on more complex and strategic activities.



### Improved Compliance

ConnectWise Sidekick for Security can help you determine if your clients comply with regulatory requirements by ensuring that security measures are in place and providing automated reporting capabilities.



### Improved Response Time

ConnectWise Sidekick for Security can help automate response actions, such as isolating affected systems, significantly reducing the time to respond to incidents.



### Cost Savings

Automation and improved efficiency can lead to significant cost savings in managing cybersecurity operations.



### Scalability

ConnectWise Sidekick for Security can easily scale to cover diverse and complex IT environments, providing consistent security across the entire organization.